Successful Path to Artificial Intelligence





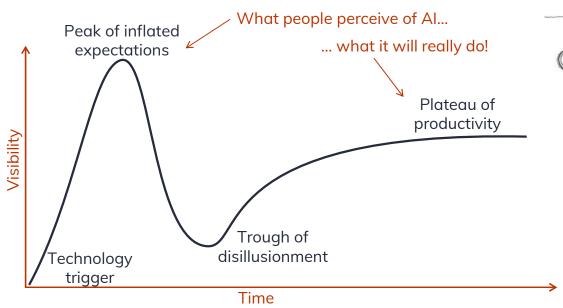
Common terms explained

| Artificial intelligence | Any technique enabling computers to "decide by themselves" and to mimic human intelligence. Data science, simulation, optimization, etc. |
|-------------------------|---|
| Data science | Using modern computer capabilities and algorithms to apply manage, clean, analyze, model and predict using data; extension of traditional statistic |
| Machine learning | Subset of data science tools aiming at automatically discovering features and predicting from data |
| Deep learning | Specialized machine learning technique (neural networks with "lots" of layers = deep); natural language processing, image recognition |
| Data engineering | Set of techniques making possible to capture, retrieve, store in warehouses and extract data |
| Internet-of- things | Interconnections between data generators, warehouses, analyzers and users; all the above would be boring without it |



From mysticism to productivity

■ Technology hype cycle (from Gartner)







Reality check before starting!

■ Before deploying complex things:

- Do we have the right data vs expected information?
- Do we have the accurate data?
- What is the appropriate data volume to consider?
- ▶ How will data "flow" from generators to final display?
- ▶ Is the pipeline there or will humans be the pipeline?
- Do we have subject matter experts to ensure the success?
- ▶ Just ask: why do we want AI, ML, DS, etc.? What is the need for it?





First-things-first roadmap to Al



Descriptive Analytics

Current state assessment

- σ How does it work today?
- What is the performance?
- σ What data is available?
- σ What data is missing?
- _o What is the future state?

Process mapping
Exploratory data analysis
Gage R&R and process capability
Performance metrics deployment
Design functional specifications



Computerized scenario evaluation

- σ Forecast what, where and when
- σ Dig performance data from DB
- σ Extrapolate from orders & status
- σ Predict future system status
- σ Assess predictions uncertainty

Statistical programming
Datamining and algorithms
Machine learning
Forecasting techniques
Monte Carlo simulation



Prescriptive Analytics

Integrated advisory systems

- σ Repeated scenario evaluations
- σ Automated "what if" processors
- σ Reduce resources idle time
- σ Reduce delivery times
- σ Recommend lowest cost solution

Discrete event simulation Knowledge-based heuristics Production planning and scheduling Optimization under constraints

People-driven decision process

Data-driven decision tools

Model-driven intelligent systems



Key points of our approach

■ Sequential (iterative) transformation steps



- Avoid jumping from nothing to full-scale AI, this always fail
- Prevent from disruptive interventions that will break the system
- Define progressive changes, let people adapt to new systems

■ Ensure productivity and efficiency gains at all stages



- Promote auto-financing as much as possible
- Split project in targeted bite-size high ROI phases
- Put it place the proper KPIs to quantity benefits

■ Fully customized approach



- Generic solutions exist on the market, but generic clients do not exist!
- We adapt existing solutions in collaboration with the client



Différence is a society offering coaching, consulting and training services in statistic, data science, simulation and continuous improvement.

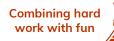
We promote the use of quantitative tools that can be applied at the different steps of an improvement and variability reduction project.











For more information, you can contact:

Martin Carignan, M.Sc., MBA

Principal Associate

514.795.8000 mcarignan@difference-gcs.com

linkedin.com/in/martincarignan

Vincent Béchard, MASc.

Analytical Decision Specialist

438.521.5829

vbechard@difference-gcs.com

linkedin.com/in/vincentbechard